<u>Teacher</u>: <u>Subject Area</u>: <u>Room No.</u>:

B. Mason Principles of Law, Public Safety, Corrections & 517

Security

Lesson Title:

Fire Department Communications

<u>Lesson Date:</u> <u>Meeting Time/Period:</u> <u>Grade Levels:</u>

03/30 thru 04/02 1st, 3rd 5th 9 - 11

TEKS:

§130.292(c)

(12)(C)(D)

Essential Question:

Why is it important that firefighters understand the roles and functions of fire protection services as they relate to the 911 system, computer-aided dispatch, and fire department communications as a whole?

The student will / can...

- 1. Recognize the importance of the operation of 911 communication centers
- 2. Recognize the importance of the operation of computer-aided dispatch systems
- 3. Identify the roles and functions of fire protections services as related to 911 systems and computer aided dispatch
- 4. Explain the relationship between police, fire, and emergency medical services

Activities:

03/31/15

Engage the students in a discussion about 911 Operators, answer 4 questions pertaining to 911 Operators, watch a 911 call taken by a 911 Operator and summarize the 911 call.

04/2/15

Have students demonstrate or practice the following tactile learning skills:

- 1. Fill out local agency incident reports (ask a local department for a copy)
- 2. Simulate receiving E-9-1-1 calls:
- a. Answer the telephone
- b. Gather pertinent information
- c. Provide instructions if caller is at immediate risk (i.e., CPR, evacuation procedures)
- d. Dispatch companies
- e. End the call in compliance with local protocols
- 3. Practice use of portable radios, and simulate emergency traffic and routine radio traffic

Marzano Strateg(ies):

- Summarizing and Note taking
- Classroom work and Practice
- Providing Feedback
- Recognition
- Q & A

Instructional Delivery:

- Warm up
- Unit VI Fire Protection Services
- *Independent Practice:*
- Review Notes Unit 1/Reteach
- Unit VI Fire Protection Services Quiz and Review
- Engage Fire Protection Services

Closure: Upon completion of lesson, students will be able to answer the following questions:

Texas Essential Knowledge and Skills for Career and Technical Education

130.292 Principles of Law, Public Safety, Corrections, and Security

- (12) The student identifies the roles and functions of fire protection services. The student is expected to:
- (C) recognize the importance of the operation of 9-1-1 and computer-aided dispatch systems; and
- (D) explain the relationship between police, fire, and emergency medical services.

College And Career Readiness

Materials/References:

- Firefighter Career Opportunities computer-based presentation
- Internet access
- Fire Department Communication computer-based presentation
- Local Agency Incident Report
- Computers with Internet access

